



Dealing with Difficult Participants: 127 Practical Strategies for Minimizing Resistance and Maximizing Results in Your Presentations

Bob Pike, Arch Dave

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If you deal with difficult participants in your training sessions, you know the destructive effect they can have on their own learning, as well as on the group's learning process. This helpful guide book provides you with the knowledge and skills needed to deal with almost any difficult participant.

You'll learn first how to identify the types of difficult participants, and then how to decide which technique (127 in all) is best suited for dealing with that individual. Finally, you'll learn the steps of each technique and how to achieve maximum results.

Learn to deal with "difficult participant" types such as:

- * The Latecomer
- * The Preoccupied
- * The Introvert
- * The Domineering . . . and more!

Don't let difficult participants get the best of you. Maximize the learning potential in all your training sessions with Dealing with Difficult Participants!

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